December 10, 2013

Keith Wilfley Aesthetic Designs Construction, Ltd. 1618 Huckleberry Rd. Kelowna, BC V1P 1M5

To Keith Wilfley of "Aesthetic Designs Construction",

I would like to take this opportunity to express my sincere thanks and appreciation for the job you have done for my family in the building and managing of our cottage located at Lacasa resorts in Kelowna, BC.

From the first time we met we had a sense of relief that you could possibly be our builder. After meeting with you and discussing many of the preliminaries my wife and I came to a very easy decision to use your company for our building project. From that moment on we have never regretted that decision in any way.

From the stages at the beginning, discussing the project and our expected outcome along with timeline, Keith was always very eager to please and accommodate. Keith is a person who pays strong attention to detail for which I have a great appreciation as I am much the same. Through this entire process whenever there was anything that came up that he was unsure of in regards to some detail he always called and asked as not to take anything for granted and this again I have a great appreciation for. Communication was amazing via e-mail and over the phone and we worked hand in hand through the entire process and worked through any and all situations as they arose. Whenever there was something that was unexpected either an issue with the build or unexpected cost or I as a customer at the last minute changed my mind, Keith was the kind of guy that would always listen and offer suggestions on how to correct or to resolve amicably.

Anytime I made a request or needed something extra or added something to the project the answer was always the same "No Problem, I can take care of that." This statement pretty much describes how "Aesthetic Designs Construction" treats its customers and conducts its business.

Keith always worked with our financial goals and everything was almost always exactly as quoted and even on occasion a little less.

I believe that a key component to working with someone is communication, attitude and honesty. Keith surpassed my expectations with flying colors.

I also want to thank you for the quality which compared to my previous builds was hands down superior. The quality was always above what was expected and the attention to details were meticulous.

Working with you Keith was a fantastic experience and I certainly look forward to having you take care of another of my projects in the future.

I would in no way hesitate to recommend Keith and his company "Aesthetic Designs Construction" to anyone that would wish to contact me.

With much appreciation,



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